



PATENT
010417

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
John P. Ruckart : TELEPHONE HOLD FEATURE
Art Unit: 2645 :
Examiner: Lisa Hashem :
Serial No.: 10/086,338 :
Filed: March 1, 2002 :

RECEIVED

JUL 08 2004

Technology Center 2600

AMENDMENT AND RESPONSE TO OFFICE ACTION

June 30, 2004

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

Applicant respectfully requests entry of the following amendment and remarks contained herein in response to the Office Action mailed March 31, 2004. Applicant respectfully submits that the amendment and remarks contained herein place the instant application in condition for allowance.

A section entitled "Amendments to the Claims" begins on page 2 of this response. A section entitled "Remarks" begins on page 7 of this response. Also, a section entitled "Conclusion" begins on page 11 of this response.